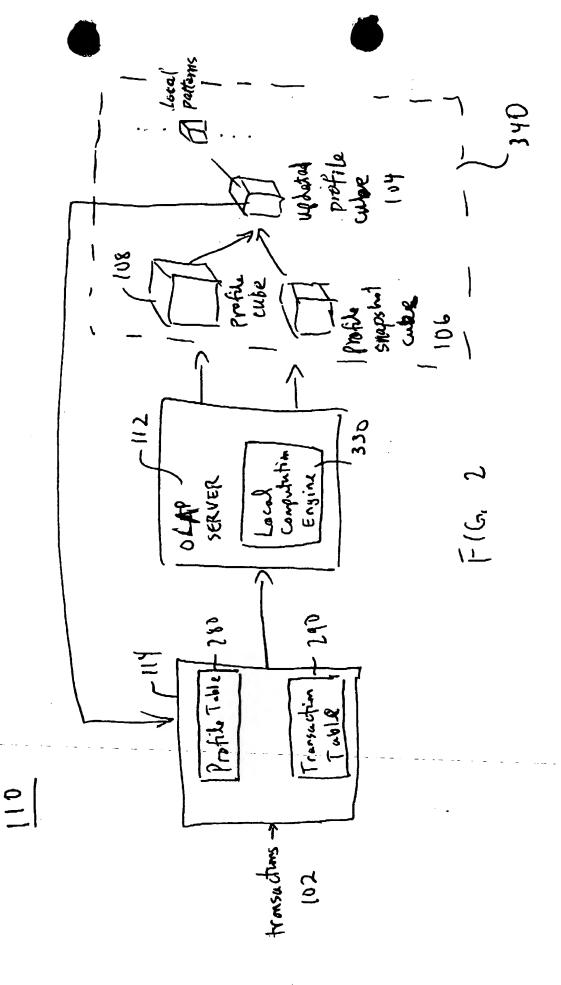


F16.1





OLAP SERVER 112

OLAP TOOLS 320

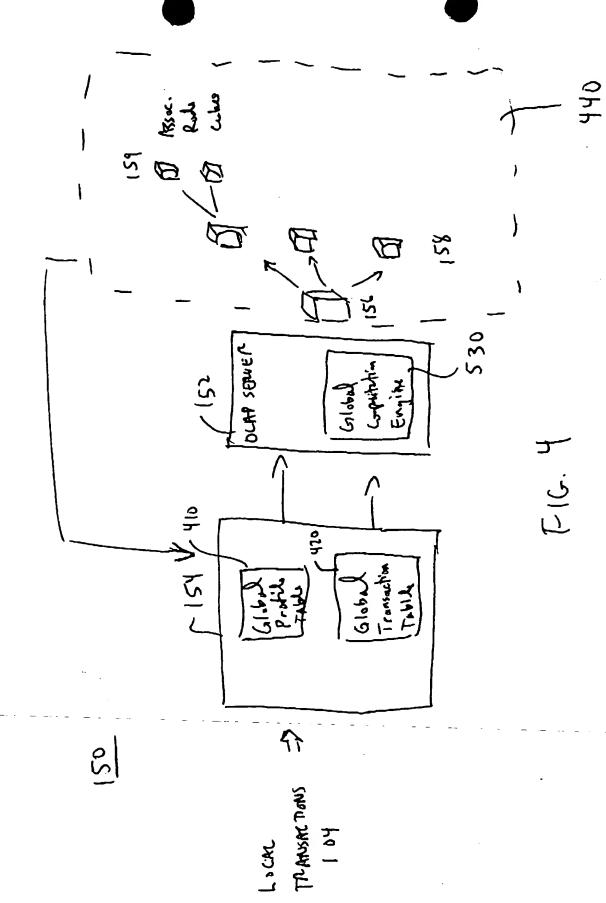
OLAP-BASED LOCAL COMPUTATION ENGINE 330

LOCAL CUSTOMER PROFILE BUILDER AND UPDATE MODULE 340

LOCAL CUSTOMER BEHAVIOR PATTERN GENERATION MODULE 350

FEEDBACK AND ASSOCIATION RULE UTILIZATION MODULE 360

FIG. 3



OLAP SERVER 152

OLAP TOOLS 520

OLAP-BASED GLOBAL COMPUTATION ENGINE 530

GLOBAL CUSTOMER PROFILE BUILDER AND UPDATE MODULE 540

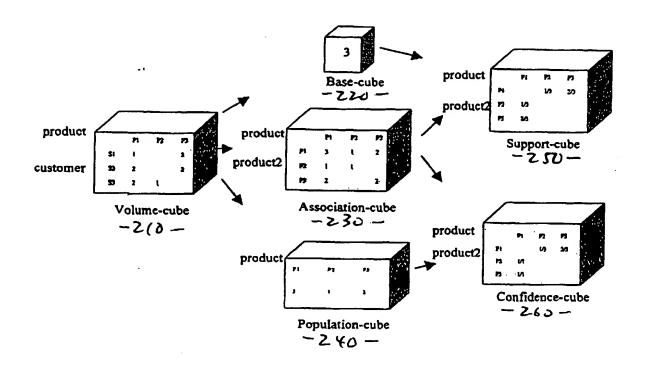
GLOBAL CUSTOMER BEHAVIOR PATTERN
GENERATION MODULE 550

SCOPED ASSOCIATION RULE GENERATION MODULE 560

ASSOCIATION RULE WITH CONJOINT ITEMS GENERATION MODULE 570

FUNCTIONAL ASSOCIATION RULE GENERATION MODULE 580

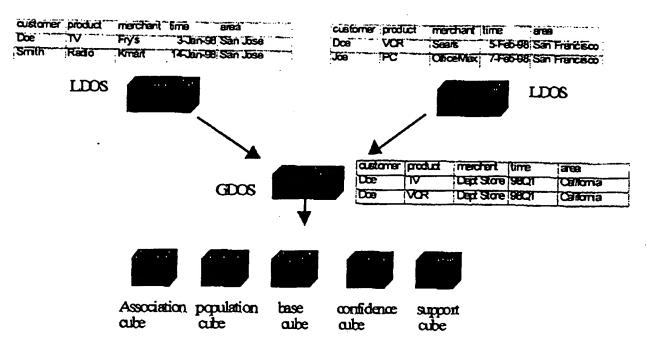
FIG. 5



F16.6







F16.7